Classroom Technology & Media Services

Tom Tripp, Digital Media Administrator | ECSM
The Media Services Team

- Dana Lund
  Director, Media Services

- Tom Tripp
  Digital Media Administrator

- Eric Mayer
  Educational Technology & Digital Media Specialist

- Gaidi Nkruma
  Producer/Director

- Bob Bazydlo
  Educational Technology Specialist

- Martin Eyestone
  AV IT Specialist

- Part of Enterprise Computing & Service Management
A few notes about bCourses

Learning Management System built upon Instructure Canvas
bcourses.berkeley.edu

• Workshop coming up
  – Assignments & Communication
    Wednesday, August 12, 2015
    10 AM - 11:30AM S300T
Drop In Sessions (S300T)
- Thursday, August 20, 2015 10 AM - 12 PM
- Wednesday, August 26, 2015 10 AM - 12 PM
- Thursday, September 03, 2015 10 AM - 12 PM
ets.berkeley.edu/bcourses

- For Training and More Information
bcourses Media Library

Find your course videos here
Requesting Video Recording Services

• Email Helpdesk@haas.berkeley.edu
  – Give as much notice as possible
    • We cannot guarantee services with less than 48 hours notice.
  – Give as much information as possible
    • Room #, Date, Time, Course #, # of Speakers
    • Get release form signed for guests
Requesting Video Recording Services

• Role of the Program Office
  – The Program office must approve requests for class recordings
  – EW MBA & EMBA have a student request process
  – MFE records all classes by default
Requesting Other Media Services

• Email Helpdesk@haas.berkeley.edu
  – Include what you need, when, and where you need it
  – If you don’t know what you need, tell us what you are hoping to accomplish

• via ems.haas.berkeley.edu (when reserving rooms)

• Or, just come see us inside the Computer Lab, S300
Requesting Other Media Services

- General AV Assistance
- Microphones, amplification
- Flip Charts
- Powerpoint clickers
- Projectors (for conference rooms)
- Laptops (for rooms w/o computers)
- Equipment checkout
- Video Teleconferencing and more!
Using the Classroom Technology
Help Me!

• For Immediate Classroom Assistance
  – 510-643-4217

• For Assistance with Media Reservations
  – 510-643-0431

• For all other service calls and assistance
  – Helpdesk@berkeley.edu
  – 510-642-0434
Tom Tripp

Digital Media Administrator

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